# Madeleine Dailey UI/UX Designer

UI/UX Designer with a background in cognitive psychology and behavioral research who wants to identify core problems and understand why and how people interact with products and services the way they do. I am energized by and have experience in cyclical workflows, collaborative and empathetic thinking, and end-to-end project management.

# Skills

#### UX Design | Wireframing, Prototyping, Color Theory, Visual design, User interface design

**UX Research I** User interviews, User experience research, Usability testing, Competitive Analysis **Tools I** Figma, Google Suite, Excel, Adobe

# **Professional Experience**

#### P5 Client company name | UX title | Remote

- Describe one deliverable you designed/created, with what specific methodology/skill/tool, and why it matters/what were the results
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# MHAction | Investor Relations Researcher (Contract) | Washington, DC; hybrid

- Scheduled and attended meetings with congressional staffers to solicit endorsement for Bill SS204, advocating for legislative support and driving momentum for policy change in the housing affordability crisis
- Researched, drafted, and completed a policy brief on corporate real estate entities to illuminate the housing
  affordability crisis for mobile homeowners, effectively informing investors and supporters and mobilizing funding for
  MHAction's initiatives

# New York Puzzle Company | Project Manager | New York, NY

- Formulated and executed dynamic marketing and sales strategies, propelling total sales revenue to surpass \$700,000 within a three-month period. This achievement underscores strategic prowess and leadership in driving substantial business growth
- Introduced innovative data-driven market research methodologies, resulting in meticulously crafted sourcing plans for third-party vendors. This initiative significantly enriched product offerings at sales points and expanded market reach to local areas, yielding remarkable sales growth and elevating brand presence
- Led comprehensive end-to-end project management, ensuring seamless coordination and timely project completion. This leadership fostered a collaborative work environment, driving team efficiency and facilitating the achievement of project objectives

# UX Design Projects

# Netflix Mobile App Redesign | Your role or title | Desktop redesign

- Describe one deliverable you designed/created, with what specific methodology/skill/tool, and why it matters/what were the results
- Describe another deliverable you designed/created, with what specific methodology/skill/tool, and why it matters/what were the results
- Example: Upgraded browser-based EHR scheduling task flow and UI, resulting in a 40% increase in the scheduling feature's usability score.

# Project name | Your role or title | Quick project context (Ex: Responsive e-commerce website) Month Year - Month Year

- Describe one deliverable you designed/created, with what specific methodology/skill/tool, and results
- Ex: Delivered high-fidelity 45-screen prototype and hand-off document in Figma with developer redlines for user flows, interactions, and style guide.

#### Month Year - Month Year

### October 2022 - September 2023

#### Month Year - Month Year

September 2023 - January 2023

#### Project name | Your role or title | Quick project context (Ex: Responsive e-commerce website) Month Year - Month Year

- Describe one deliverable you designed/created, with what specific methodology/skill/tool, and results
- Ex: Pivoted design strategy to address user friction, resulting in a data-informed redesign set to boost SUS scores by 20%.

# Education

#### UX Design Immersive | General Assembly | Location

Full-time immersive UX/UI design program consisting of 480+ hours of study, practice, professional training, and mentorship. Executed end-to-end UX/UI design processes for six projects from the user research phase through UI design, prototyping, usability testing, iteration, and stakeholder presentation; worked fully remotely with teams using Agile methodologies and iterative development.

#### B.A. Psychology New York University New York, New York

Relevant coursework: Social Neuroscience, Advanced Social Neuroscience, Cognitive Neuroscience, Perception, Statistics for the Behavioral Sciences, Advanced Psychological Statistics

Jan-April 2024

May 2022